

Standard Parts Only Warranty Terms and Conditions.

The Warranty period commences on the date of purchase. The duration of the warranty shall be 12 months unless stated otherwise. This warranty applies only to the original purchaser of the item. The warranty is not transferable.

This warranty is a limited parts only warranty, and does not include any labour (whether supplied by Infinity Megastore or the Customer). If any defect is discovered during the warranty period, Infinity Megastore must be informed immediately. All claims must be accompanied by the part and the original sales receipt. If the Product proves to be defective in material or workmanship during the warranty period, Infinity Megastore will, at its sole option, repair or replace the part or Product. Replacement products or parts may include remanufactured or refurbished parts or components. Repaired or replaced units will still be warranted for the balance of the original warranty period: no repair will cause the period to be extended. Such repair, replacement, or refund will satisfy all obligations under this warranty.

This warranty shall be rendered null and void if:

- a. The Product is damaged due to transportation, fall, weather, extreme temperatures, shock, improper use, mishandling or negligence after the purchase of the Product;
- b. The Product is damaged as a result of natural disaster or acts of God, e.g. fire, flood, lightning.
- c. The Product is damaged as a result of connection to irregular voltage sources.
- d. The Product is installed, maintained, operated or use other than in accordance with the instructions provided in relation to the Product.
- e. The customer cannot provide the sales receipt or purchase invoice.
- f. The Warranty period has expired.
- g. Negative or neutral feedback has been left on ebay.

This warranty does **not** cover:

- h. Warranty does not include labour or installation unless specified under extended warranty.
- i. Transportation, insurance, delivery and/or incidental costs incurred in both directions. In the event of a fault of a part or product, we require the faulty part or product to be sent back to us. We will then examine and test the fault and replace or repair any item deemed to be faulty. The buyer is responsible for all postage costs of returning any faulty item back to us and also be responsible for the postage costs incurred when we send the replacement part back to the buyer.
- j. Parts requiring replacement due to normal wear and tear, corrosion, rust or stain.

Infinity Megastore shall not be liable to the Customer for any direct, indirect, incidental or consequential loss or damages whatsoever (including without limitation, damages for loss of revenue, business, profits, goodwill or contracts, business interruption, loss of business information, or any other pecuniary loss), costs, expenses or other claims for compensation howsoever arising (whether in contract, tort or otherwise) from the use of the Product.

Extended Warranty Terms and Conditions.

Extended warranty is available only to Melbourne metro Customers as an additional upgrade to the Standard Warranty. The terms of the extended warranty are as per the Standard warranty above, and in addition:

The warranty shall be for a period of two (2) years and shall include parts and labour. Any required repairs will be undertaken on site at the home/business of the Customer. In the event that a repair is not able to be completed on site, then the Product may be transported to Infinity Megastore for testing and repair, and will be returned to the Customer when completed. There will be no cost to the Customer for such transport.

Transit Insurance Terms and Conditions.

Even though every care will be taken by Infinity Megastore, the Customer appreciates that the distances involved coupled with the size and fragility of the Product, means that on occasion loss and/or damage to the Product may occur. The Customer is therefore strongly recommended to purchase transit insurance cover to ensure that they are duly compensated for any loss which may occur. Infinity Megastore is not liable for any loss or damage during delivery unless transit insurance is purchased. If transit insurance is not purchased up by the Customer and the item is damaged, it will need to be repaired or replaced at the Customer's cost.

Excess: Note that the amount that is received for a claim will be reduced by \$100.

In the event of damage and/or loss, two repair estimates and suitable pictures must be obtained by the Customer and emailed/mailed to Infinity Megastore stating the cost of repairs. It is the responsibility of the Customer to forward pictures of damage and two repair quotes to Infinity Megastore in a timely manner. Any damaged product will be repaired and not replaced, unless the Product is beyond repair or lost in transit.

On the basis of the pictures and repair estimates, Infinity Megastore will compensate (via its insurer) the Customer for the amount of the repair as per the lower or the two repair estimates, minus the excess. In the event the item is beyond repair, lost in transit, or that the repair estimate exceeds the purchase price of the Product, then another Product will be sent to the Customer to replace the damaged or lost Product.

No responsibility is accepted for any other losses whatsoever including any consequential loss or loss of value as a result of the repairs.

These warranty and transit insurance terms and condition are subject to change without notice.